

**Argyll and Bute Council**  
Comhairle Earra Ghaidheal agus Bhoid

*Customer Services*  
*Executive Director: Douglas Hendry*



22 Hill Street, Dunoon, PA23 7AP  
Tel: 01369 707135 Fax: 01369 705948  
e.mail –[eilidh.fitzparick@argyll-bute.gov.uk](mailto:eilidh.fitzparick@argyll-bute.gov.uk)

21 September 2012

## **NOTICE OF MEETING**

A meeting of the **COWAL TRANSPORT FORUM** will be held in the **CUSTOMER SERVICES OFFICE, 22 HILL STREET, DUNOON** on **FRIDAY, 28 SEPTEMBER 2012** at **10:00 AM**, which you are requested to attend.

Douglas Hendry  
Executive Director - Customer Services

## **BUSINESS**

1. **APOLOGIES**
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## **COWAL TRANSPORT FORUM**

Contact: Eilidh FitzPatrick, Area Governance Assistant, 01369 707135

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**MINUTES of MEETING of COWAL TRANSPORT FORUM held in the CUSTOMER SERVICES OFFICE, 22 HILL STREET, DUNOON on FRIDAY, 29 JUNE 2012**

**Present:** Councillor A McNaughton (Chair)

Stephen Doogan, Area Governance Officer  
Rowan Seddon, Community Transport Officer  
David Torrance AECOM  
Gordon Ross, Western Ferries  
David Cannon, Argyll Ferries  
Stephen Jjohnstone, Ardentinn Community Council  
Ian McNaughton, Sandback, Community Council  
Ken Barr, Dunoon Community Council  
Eleanor Stevensons, South Cowal Community Council  
Fulton McInnes, Hunter's Quay Community Council  
Iain MacInnes Lochgoil Community Council

**1. APOLOGIES**

Apologies for absence were intimated on behalf of the following:-

Nigel Brooks, LLTNP  
Anne Gabriel, Dunoon Community Council  
Elizabeth Bain, Lochgoilhead Community Council

**2. MINUTES OF MEETING OF 30TH MARCH 2012**

The minute was approved as an accurate record.

**3. MATTERS ARISING**

**(a) CLARIFICATION ON TIMETABLES FOR INVERCLYDE HOSPITAL**

The Area Governance Officer reported that he had been advised that the actions mandated in previous minute had been completed  
McGill's timetables are reported to be up in the waiting rooms.

Stephen Johnston raised other issues re connectivity, David Canon highlighted that these issues are complex and while ferries will wait for trains this is not reciprocated, partly because train drivers are penalised.

One issue highlighted was anecdotal evidence that people are able to get on and off the train without paying, however the main issue remains timing for hospital appointments and this is a half hour service.

AGO to write to McGills buses asking whether they have timetables available in Inverclyde Hospital itself and whether their recent review has improved the services they offer.

**(b) POSSIBILITY OF TOWARD BUS BEING EXTENDED TO WESTERN FERRIES**

Current timetable is thought to be tight, but this may become an hourly service. This is still on the agenda for D. Blades. West Coast Motors to be contacted by Chair and AGO to see if they are planning or are aware of any proposed changes. Any response received will be fed back to the forum when received.

**(c) TURNING AREA AT TOP OF REST AND BE THANKFUL**

Council has written to Bidwells, solicitors for the landowners, and the design for the turning circle is now with Cowal Design and this will go forward once the land is purchased.

Gordon Ross highlighted that the "local access only" signage at Inverary can be misleading and asks that it be reviewed.

The diversionary route on the A83 is not seen as adequate provision for when the Rest closes.

The A83 is apparently to close in November for three months and there is no adequate replacement particularly given the recent suggestions to use the old military road.

Chair and AGO to write to Transerv and Alec Neil (Minister)ent/design highlighting that while it is understood that the road replacement is a complex issue concerns raised by both businesses and affected communities such as lochgoilhead. Dunoon and even island communities include questions such as whether

- i. The rather misleading signage in Inverary and elsewhere (i.e. Local access only) can be replaced with something providing more detail such as highlighting alternative routes whether these use roads, ferries or even aircraft.
- ii. Whether the Council or an alternative body could erect appropriate temporary signage at Strachur and Lochgoilhead for when the rest is closed.
- iii. Adding the forums weight to the concerns about the condition of the road will make any difference.
- iv. Asking what is the situation re a permanent engineering situation.
- v. The communities also want to know what the short term temporary solutions and contingencies are going to be.

Councillor Donald Kelly, Lead Councillor for Roads and the relevant Strategic Director, Sandy McTaggart will be asked to add their support to this attempt to obtain an appropriate resolution to this issue. Local Members whose wards are affected will also be invited to support the letter.

**4. ARGYLL FERRIES LTD PERFORMANCE FIGURES JUNE 2012**

David Cannon stated that Argyll Ferries are doing as well as they can within existing resources, but are still looking at pontoon solution for berthing.

Argyll Ferries believe that some of the negative statements coming out of Cowal are unfair and inappropriate and that such statements do nothing except damage both operators and the community generally.

There was a general discussion regarding this.

Changes to boats or the contract operation requires changes to the contract which has been set by the Scottish Government to run for the next six years.

**5. DUNOON CHORD ROAD REALIGNMENT**

David Torrance from AECOM tabled a plan of the proposed road realignment which was included in the Dunoon CHORD Business Case. David talked through the plans and answered questions on various aspects of how the road and transport changes would affect the waterfront area. The proposed changes to the Queens Hall were also discussed.

Questions were raised on the availability of parking, especially during large events and also the location of disabled bays in relation to the hall and the proposed community facilities within. David noted the various considerations which had been taken in to account and also that more detailed stages of design and planning were to be progressed prior to the design being finalised. David suggested that the comments/concerns raised would be passed to the design team.

Questions were asked of the potential timescales for the implementation of the works and David noted that the site start was likely to be around summer 2013 but this was dependent upon design, planning and procurement timescales. The current estimate of construction period is 12 to 18 months but this is dependent upon the chosen contractors phasing and construction strategy.

**6. ANY OTHER COMPETENT BUSINESS**

Travel Timetables

Rowan Seddon circulated the new Public Transport Guide for Cowal which was warmly received by the forum.

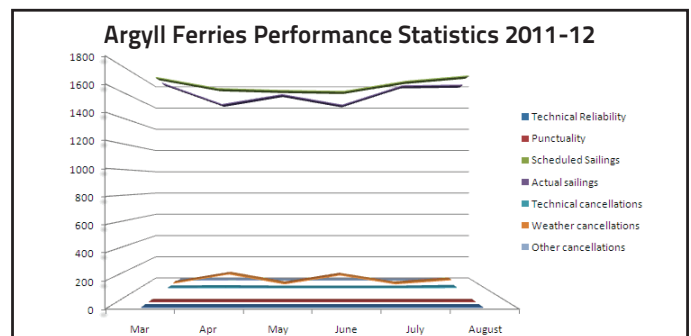
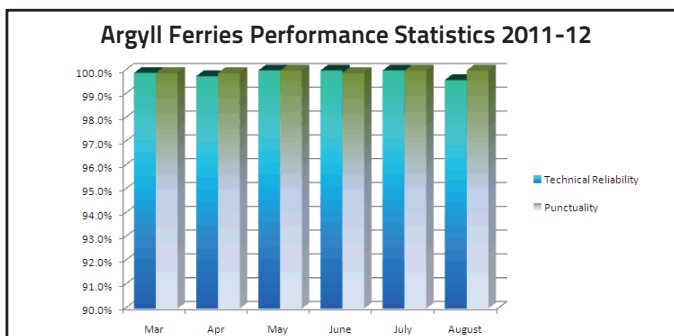
**7. MEETING DATES FOR 2012**

The Group agreed to set the next meeting for the 28<sup>th</sup> September 2012 at 10am in the Customer Services Office, 22 Hill Street, Dunoon.



## Performance Update - September 2012

|                                   | July 2012 | August 2012 |
|-----------------------------------|-----------|-------------|
| Reliability *                     | 100%      | 99.6%       |
| Punctuality *                     | 100%      | 100%        |
| Scheduled sailings **             | 1693      | 1735        |
| Actual sailings                   | 1689      | 1695        |
| Non-weather-related cancellations | 0         | 7           |
| Weather related ***               | 4         | 33          |



\* *Weather-related cancellations, or circumstances beyond AFL's control, are not included in performance figures*

\*\* *1 sailing = 1 crossing in 1 direction*

\*\*\* *Weather-related cancellations in June occurred between the 14th & 16th due to North East Winds in excess of 40mph*

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